# International regulatory update

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## Introduction

- Introduction
- Around the world
- European Union 2006 Review
- A single regulator
- Reding Roaming Regulation
- Conclusions



## China

- China Mobile
  - 326.8 million GSM customers (added 5.46 millions in May)
  - of which, 66.9 million are subscription
- China Unicom
  - 150 million customers, of which:
    - 111.4 millions GSM (added 1.13 millions in May)
    - 38.6 millions CDMA subscribers (added 0.451 millions in May)
- China Telecom
  - 224.3 million fixed line subscribers (added 200,000 in May)
  - 31.62 million broadband subscribers (added 510,000 in May)
  - first five months of 2007:
    - added 1.24 millions new fixed lines
    - added 3.3 millions new broadband subscribers
- Ministry of Information Industries (MII) has not issued 3G licences:
  - appears to be allowing UMTS (WCDMA) and TD-SCDMA
  - support national manufacturing industry
  - avoid paying licence fees to foreign patent holders

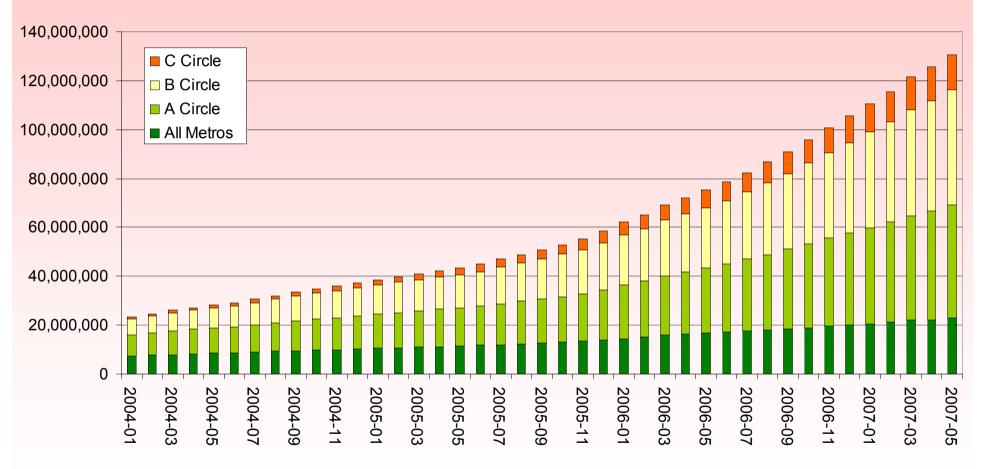


# National roaming

- India and China have both had high fees for national roaming
- These are now being eliminated:
  - in India there is something of a price war
  - certain operators are trying to exploit their larger footprints
- There will soon be seamless national services
- In Hong Kong roaming to China was treated as international call forwarding, with:
  - one SIM card, two numbers
  - three numbers for gamblers



# India – growth of wireless





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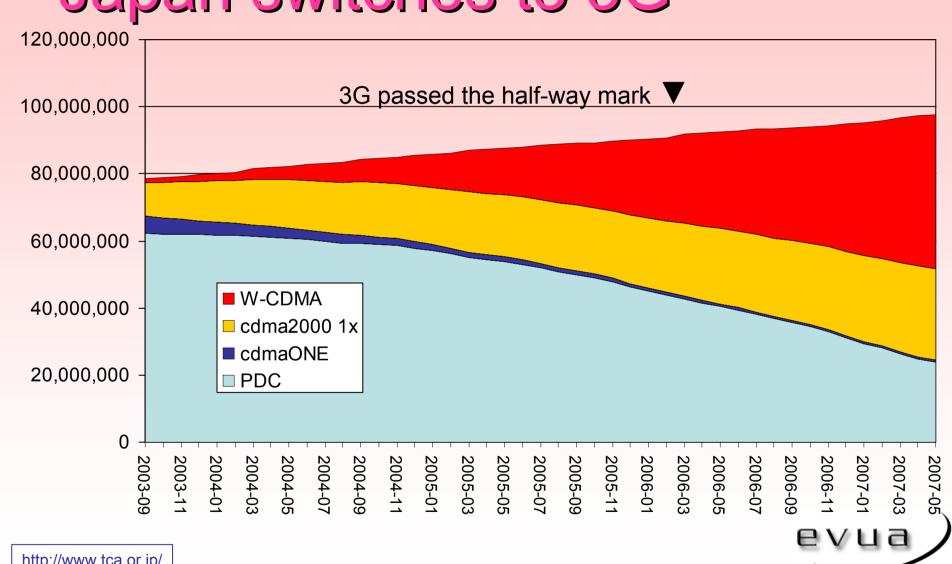
## Vodafone – Hutchison Essar



- · Acquisition finally approved
- US\$10.9 billion paid to HTIL
- Will rebrand to Vodafone this year
- Also has an international licence
- Major cities:
  - Chennai (Madras)
  - Delhi
  - Kolkata (Calcutta)
  - Mumbai (Bombay)
- Provinces:
  - Andhra Pradesh
  - Gujarat
  - Haryana
  - Karnataka
  - Kerala
  - Maharashtra & Goa
  - Punjab
  - Rajasthan
  - Tamil Nadu
  - Uttar Pradesh (East & West)
  - West Bengal

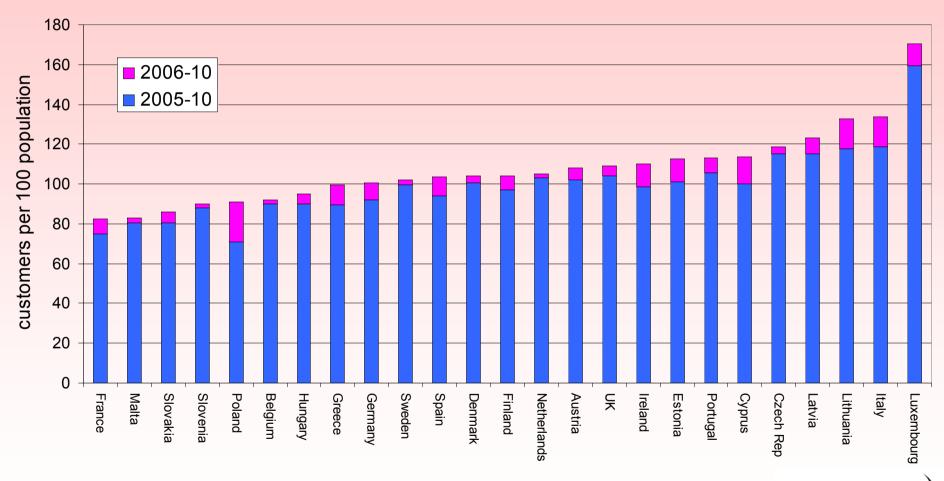
http://www.hutch.in/bottom/coverage.asp





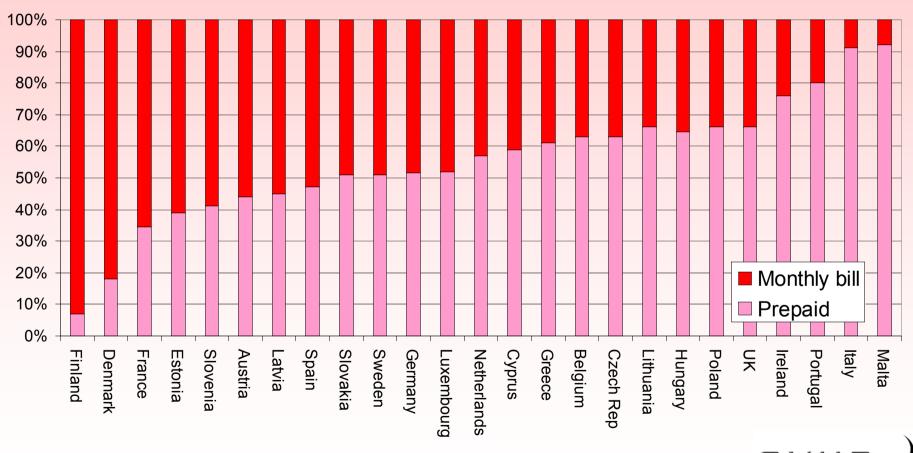
http://www.tca.or.jp/

## Mobile teledensities in Europe



Source: European Commission.

## Pre-paid and post-paid



Source: European Commission.



## EU - 2006 Review

- Review of the 2002 telecoms directives
- Delayed until after the German Presidency:
  - German law protects Deutsche Telkom VDSL network
  - the EC will have the law overturned by an EU court
- EC will make legislative proposals in the autumn
- These are mostly minor changes
- Most member states still struggling with implementing the existing legislation
- The major processes will carry on at national level
- No sign of a "single market"



# A single European regulator

- An idea from the 1980s and 1990s
- Relaunched in 2006 by Commissioner Reding
- Now to be a compromise partnership:
  - European Commission (EC)
  - European Regulators Group (ERG)
- ERG is to be strengthened
- It is notoriously obscure and technocratic in its operations

"... we have a European telecom regulator already – it is the European Commission, which is a truly independent and supranational European institution." Viviane Reding. (01/06/07)

http://erg.eu.int/



# EC monitoring neighbours

- Recent reports by the EC:
- South-East Europe
- CIS states:
  - Russia, Ukraine, Armenia, Azerbaijan,
    Belarus, Georgia, Kazakhstan and Moldova
- Mediterranean countries

http://www.cullen-international.com/documents/cullen/cipublic/studies.cfm http://ec.europa.eu/information\_society/activities/internationalrel/index\_en.htm

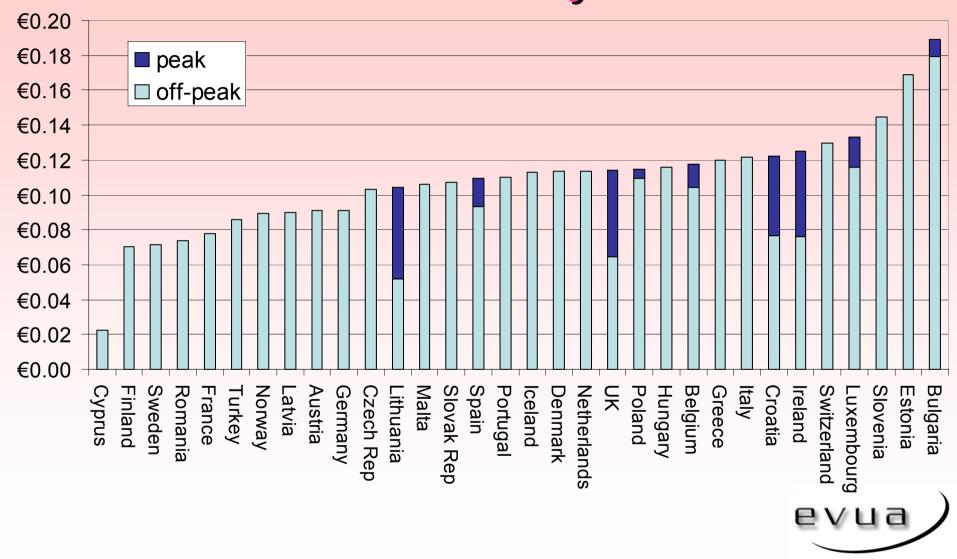


## **Mobile Termination Rates**

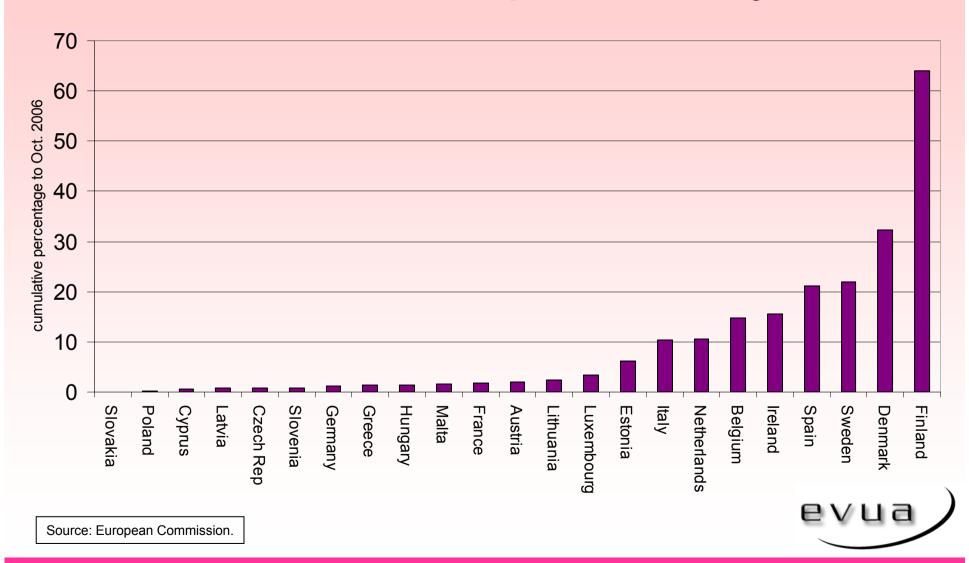
- A well established market abuse
- Costs are being determined by regulators
- Wholesale prices are gradually being lowered, but very slow progress
- Operators provide complex economic arguments:
  - two-sided markets
  - water-bed effect



# MTRs at 1 January 2007



# Mobile number portability



# When has a policy failed?

- Mobile termination rates:
  - slow decline in prices
  - obscure technocratic debates
  - enormous transfer of wealth from consumers to mobile network operators
- Mobile number portability:
  - unjustifiable national variations
  - almost no countries have made this work
  - lamentable failure



#### Revised list of markets

- 1. Access to the public telephone network at a fixed location.
- 2. Call termination on individual public telephone networks provided at a fixed location.
- 3. Call origination on the public telephone network provided at a fixed location.
- 4. Transit services in the fixed public telephone network
- 5. Wholesale unbundled access to metallic loops and sub-loops for the purpose of providing broadband and voice services
- 6. Wholesale broadband access
- 7. Wholesale terminating segments of leased lines
- 8. Wholesale trunk segments of leased lines
- 9. Voice call and SMS termination on individual mobile networks
- 10. Access and call origination on public mobile telephone networks
- 11. Wholesale national market for international roaming on public mobile networks
- 12. Broadcasting transmission services, to deliver broadcast content to end users

One retail and 11 wholesale markets



## Competition in mobile networks

- The EC is removing retail markets to concentrate on wholesale markets
- Old Market 15:
  - Mobile Access and Call Origination (MACO)
- Generally seen as "not uncompetitive":
  - France has demonstrated operator collusion
  - Spain found joint dominance
  - Ireland found and withdrew joint dominance
- Analysis can no longer be justified
- Easier to open markets to additional operators
- Not a way to enforce access for MVNOs
- A regulator could still analyse this market



# Spectrum issues

- 3GSM operators are still trying to block alternative technologies and business models
- IMT-2000 (i.e. 3G) now includes:
  - UMTS (W-CDMA)
  - cdma2000
  - TD-SCDMA
  - WiMAX (but only a subset)
- 2G spectrum can be re-assigned for 3G (i.e. UMTS on 900 and 1800 MHz)
- 3GSM operators trying to get hold of spectrum for DVB-H
- Little sign of agreement of a standard for mobile digital television



# Reding Roaming Regulation

- For voice only:
  - wholesale price limit
  - consumer protection ceiling prices
- Allows operators room to be creative:
  - they can go lower!
- Not just EU, but European Economic Area
- Customers are automatically transferred within two months
- Those already on special roaming tariffs are not transferred, they must ask, for example:
  - Vodafone Passport
  - T-Mobile Worldclass
  - O2 MyEurope
- Operators must provide tariff information, free of charge:
  - to all customers when they roam
  - to subscribers when operators change charges



## Large corporations

- Can negotiate roaming prices below the consumer protection "ceiling" prices:
  - €0.24 inbound and €0.49 outbound
  - will fall by 6 per cent in mid-2008 & mid-2009
- We now know the wholesale price is €0.30 for an outbound roaming call within EU/EEA
- Must consider whether to transfer employees to the EC ceiling rates
- Consider whether to lobby for SMS and mobile Internet roaming rates



# 2008 Review - roaming

- The Regulation ends in June 2010
- The EC must report to Parliament and Council by December 2008
- NRAs and the EC will gather data
- The EC can propose:
  - the Regulation be renewed for another 3 years
  - modification (e.g., just transparency)
  - inclusion of SMS, MMS and Internet
- Important to record and to be able to report experiences in a systematic and thorough way

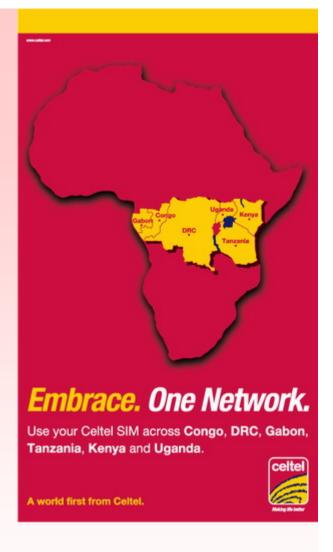
# African footprints

- MTN: Benin, Cameroon, Côte d'Ivoire, Congo, Ghana, Guinea, Guinea-Bissau, Liberia, Nigeria, Rwanda, South Africa, Swaziland, Sudan, Uganda
- Vodafone/Vodacom: DR Congo, Egypt, Kenya, Lesotho, Mozambique, Mauritius, South Africa, Tanzania
- Orascom: Algeria, Egypt, Tunisia, Zimbabwe
- MTC/Celtel: Burkina Faso, Chad, Congo, DR Congo, Gabon, Kenya, Niger, Nigeria, Madagascar, Malawi, Sierra Leone, Sudan, Tanzania, Uganda, Zambia
- Orange: Botswana, Cameroon, Côte d'Ivoire, Egypt, Equatorial Guinea, Madagascar, Mali, Mauritius, Réunion, Senegal
- Millicom: Chad, DR Congo, Ghana, Mauritius, Senegal, Sierra Leone, Tanzania
- **Etisalat**: Benin, Burkina Faso, Central African Republic, Côte d'Ivoire, Gabon, Niger, Sudan, Tanzania, Togo
- Econet: Botswana, Burundi, Lesotho, Nigeria, Zimbabwe



## Celtel – one nation

- Part of the MTC Group (Kuwait)
- September 2006 abolished charges in:
  - Kenya
  - Uganda
  - Tanzania
- June 2007 extended to:
  - Gabon
  - Democratic Republic of Congo (Kinshasa)
  - Republic of Congo (Brazaville)
- Will be extended to a further 9 countries
- With no prior registration or fee post-paid and pre-paid customers can:
  - make calls at local rates
  - receive incoming calls free of charge
  - top-up pre-paid phones with locally-bought airtime
- Forced rivals to collaborate in order to compete





# South Africa – a problem?

- Legislation presently before Parliament
- For national security
- Would require registration of all SIM Cards
  - on arrival at airports
  - when crossing a land border
  - purchase of pre-paid cards at supermarkets
    - would you risk giving identity to sales assistants?



## Voice over Internet Protocol

- Some operators resisting access to VoIP
- The same issues as blocking VoIP on a corporate network:
  - neither impossible nor perfect
- In part, it is a debate about flat rate prices
- Operators lack alternative revenues, but being pushed in triple play and quadruple play and home-zone packages
- Operators have done nothing, so far, to block Spam over Internet Telephony (SPIT)



## Mobile VolP

- Blocking VoIP is about discrimination and protecting an obsolete business model
- Access and Interconnection Directive:
  - should end-to-end connectivity
- Competition law:
  - non-discrimination
  - case law for airline reservation systems and electronic programme guides



# Network neutrality

- A policy debate in the USA:
  - set out in several bills in the Congress
  - none is yet adopted as law
  - the debate goes on and on
- Used by the FCC in merger cases:
  - for fixed networks
  - not for mobile networks
- A lot of seminars and papers
- No obvious end point



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# USA spectrum auctions

- Advanced Wireless Service (AWS)
  - 90 MHz at 1710-1755 and 2110-2155 MHz
  - 161 rounds of bidding August/September 2006
  - Operators paid a total of US\$ 13,879,110,200
  - T-Mobile USA:
    - doubled its spectrum for US\$ 4.1 Bn
    - 120 licences including NYC, LA and Chicago
- Debate on the next auction:
  - should it require "net neutrality"



# Apple iPhone

- Only being sold at Apple and AT&T outlets
- Works exclusively on AT&T EDGE network in the USA
- Apple servers on the EDGE network
- Being launched on 29 June 2007:
  - USD 499 for 4GB
  - USD 599 for 8GB



## The Gulf

- Growing competition in mobile:
  - cross-border market entry
  - entry into Africa
- Strengthened regulatory authorities
- United Arab Emirates (UAE):
  - du, the second fixed and mobile operator (February 2007)
- Saudi Arabia:
  - Mobily (Etisalat) second mobile licence in 2004
  - MTC third mobile licence in June 2007
- Bahrain:
  - Third licence decision delayed
  - Awaiting completion of the "strategic review" of the market



# Arab League – roaming

- Extensive survey of prices in late 2005
- Regulators have identified the need for regulation of prices
- They have proposed this to the Council of ICT Ministers of the League of Nations
- Very likely to propose something similar to the EU regulation

http://www.aregnet.net/



# Cellular Competition Index

- Jordan 78.1%
- Iraq 75.8%
- Algeria 69.0%
- Palestine 67.8%
- Saudi Arabia 67.3%
- Egypt 60.0%
- Morocco 56.5%
- Sudan 56.3%
- Mauritania 53.4%

- Bahrain 51.8%
- Yemen 47.8%
- UAE 45.9%
- Tunisia 45.6%
- Kuwait 40.7%
- Lebanon 35.1%
- Syria 34.3%
- Libya 30.9%
- Oman 28.7%
- Qatar 26.1%

http://www.arabadvisors.com/



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# Fixed mobile convergence

- Different, asymmetric and incompatible regulatory regimes:
  - fixed is still a regulated monopoly
  - mobile is 3 or 4 "competitors"
- Growth of residential triple and quadruple play
- Limited evidence of FMC for corporates



## Conclusions

- Regulation remains national
- Regulatory initiatives are generally very slow
- Markets remain national
- Operators becoming more international
- Mobile network operators focus on:
  - consumers
  - emerging and developing markets
  - expansion into television and entertainment
  - expansion into banking
- We have seen the beginning of the end of high roaming charges

# Thank you

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