INTUG

Telecommunications: global policy issues

Ewan Sutherland

Executive Director

International Telecommunications
Users Group

ewan at intug.net



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INTUG what is INTUG?

- members:
 - national associations
 - corporations
 - individuals
- activities:
 - ITU and WTO
 - OECD
 - APEC TEL, CITEL and EU



INTUG our aims

- real and effective competition
- genuine choice for users
- lower prices
- higher quality
- more innovative services
- constructive co-operation with:
 - international bodies
 - governments
 - regulators



INTUG priorities

- 1. open access to global mobile networks
- 2. regulatory best practice
- 3. liberalization
- 4. leased lines
- 5. IP telephony
- 6. digital divide
- 7. universal access
- 8. numbering



INTUG different policies

- support for national champion(s):
 - operators
 - manufacturers
- some believe in a "natural monopoly"
- creation of competitive markets:
 - sometimes only home competitors
- delegation of powers to a national regulatory authority



INTUG Australia

- a complex set of actors
- Department of Communications, Information Technology and the Arts (DCITA):
 - liaison with other departments
 - liaison with inter-governmental bodies
- Australian Competition and Consumers Commission (ACCC):
 - economic regulator
 - application of Trades Practices Act
- Australian Communications Authority (ACA):
 - technical regulator
 - now being merged with the broadcasting regulator
- State governments pushing infrastructure development
- Telecommunications Industry Ombudsman (TIQ
- associations and for a (e.g., ACIF)

INTUG Australia (2)

- performance is in the middle of the OECD "pack"
- it is remote from other markets
- small population, in widely dispersed cities
- Telstra is:
 - a vertically integrated incumbent operator
 - very well entrenched
 - not lightly to be challenged
- years of political uncertainty in the sale of government shares in Telstra:
 - political tensions in the "bush" about the sale
 - still not sold



INTUG United States of America

- Telecommunications Act 1932:
 - Federal Communications Commission
- Telecommunications Act 1996:
 - still being appealed, up to Supreme Court
- Congress:
 - lobbied heavily
 - members receive substantial campaign contributions
 - presentation of legislation to help RBOCs or cable operators (invariably fails)
- mergers seem to signal a significant reduction in competition



INTUG unbundled network elements

- incumbent operator resisted 3D:
 - denied
 - delayed
 - degraded
- sequential challenges to:
 - FCC regulations
 - state implementations
- FCC finally removed unbundling obligations on fibre networks
 - to encourage investment



INTUG USA - trade

- trade policy is seen as a means to open foreign markets to US manufacturers and operators:
 - World Trade Organisation (WTO)
 - bilateral trade agreements
- United States Trade Representative (USTR):
 - annual "1377" reports
 - invites criticisms of foreign governments from market players
 - has repeatedly condemned other countries
- has had two trade disputes:
 - USA versus Mexico
 - Antigua versus USA
- pressure on selected countries to sign bilateral Free Trade Agreements (FTAs)



INTUG European Union

- liberalisation in the 1990s:
 - gradual introduction of competition
 - additional GSM operators
 - opening of fixed networks
- *ad hoc* processes under the "Open Network Provision" (ONP) system
- 1999 review:
 - consultants' reports
 - public consultations
 - implemented as directives in 2002
 - were to be transposed by July 2004
 - moved closer to competition law
 - further review due shortly



INTUG market analyses

- a list of markets defined by the EC:
 - e.g., mobile call origination, fixed call origination
- each national regulator analyses each market to identify problems
- designates operators with dominance
- specifies remedies for the market
- notifies the European Commission and other NRAs (sometime vetoed)
- decisions taken to legal appeal by operators
- repetition after a couple of years



INTUG France – mobile call origination

- two big operators:
 - in 800 MHz band
 - weak third in 1800 MHz band (Bouygues)
- analysis showed "joint dominance" of SFR and Orange
- public consultation by the regulator
- opinion obtained from national competition authority
- European Commission has already approved a similar decision for Ireland
- will be contested by operators to the highest courts

INTUG coordination mechanisms

- Council of ministers
- EU presidency meetings
- EC legal measures
- Communications Committee (COCOM)
- Article 7 procedure
- European Regulators Group (ERG)
- Radio Spectrum Policy Group
- implementation reports
- infringement proceedings



INTUG implementation reports

- annual report comparing the performance of the member states
- now in its tenth year
- naming and shaming
- can go to infringement proceedings:
 - action in European Court of Justice



INTUG competition law

- a broad set of policies to ensure markets work correctly
- after the fact, except for merger controls
- National Competition Authority (NCA)
- coordination through OECD and International Competition Network (ICN)
- they often see telecommunications regulators as too close, too involved and inadequately pro-competitive



INTUG networks of power

- inter-governmental bodies:
 - ITU, OECD, European Union
 - name and shame based on data
 - sharing best practice
- national politico-regulatory "games":
 - manufacturers, operators, service providers, users
 - regulatory processes
 - competition authority processes



INTUG universal service

- a very old concept from the USA
- alternatives include:
 - public service
 - universal access
- developments now challenge:
 - funding mechanisms
 - scope of the "service"
 - the extent to which support is needed



INTUG competition policy

- need to ensure universal service policy increases competition and not the reverse
- frequently used to protect the incumbent operator
- sometimes large transfer of money to incumbent operator from competitors
- need to disaggregate universal service:
 - different elements
 - geography
- invite in more players



INTUG United States of America

- enormous schemes:
 - rural subsidies
 - e-rate for schools and colleges
- funded from federal taxes:
 - on long distance and international calls
 - but on a rapidly declining tax base
 - so rising tax rates
- not sustainable in the medium term
- will need to cut spending



INTUG European Union

- rules covering state aid for infrastructure:
 - obligatory tendering process for transparency
 - subsequently open access
- 2002 legislation:
 - obligation on countries to assign an operator
 - operators may request a universal service fund
 - however, the "burden" is often unfunded
 - many intangible benefits
 - minor change in the scope
- review due in 2005:
 - will it add broadband access? (but what speed? what price? will it be indexed?)
 - will mobile operators be eligible to receive payments?
 - is there new money from general taxation?



INTUG conclusions

- enormous variations in practice:
 - cultures
 - legal procedures
 - attitudes to competition and foreign operators
 - system of appeals
 - negotiation amongst actors
- significant sharing of experiences amongst countries



INTUG thank you

Ewan Sutherland

International Telecommunications Users Group

Reyerslaan 80

B-1030 Brussels

Belgium

+32.2.706.8255

ewan at intug.net

http://www.intug.net/ewan.html

