#### **INTUG**

# A user view of international & national teleregulations

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#### **INTUG** contents

- INTUG
- what it does what it does
- why it does that
- what it has achieved
- challenging areas and priorities
- conclusions



#### **INTUG** what is INTUG?

- members
  - national associations
  - corporations
  - individuals
- activities
  - ITU and WTO
  - OECD
  - APEC TEL, CITEL and EU



#### **INTUG** our aims

- real and effective competition
- genuine choice for users
- lower prices
- higher quality
- more innovative services
- constructive co-operation with
  - international bodies
  - governments
  - regulators



#### **INTUG** priorities

- 1. open access to global mobile networks
- 2. regulatory best practice
- 3. liberalization
- 4. universal access
- 5. broadband
- 6. leased lines
- 7. IP telephony
- 8. numbering



### **INTUG** mobile priorities

#### • International Mobile Roaming (IMR)

- significant reductions in charges
- availability of a range of services, including global and multi-country tariffs, without necessarily having to pay roaming charges
- regulatory action to end the cartel of mobile network operators

#### Fixed-to-Mobile call termination (F2M)

- cost orientation of wholesale prices
- wholesale price reductions speedily passed onto users Mobile Number Portability (MNP)
- availability on demand
- inexpensive or free
- no consequential loss of facilities or special offers

#### Short Message Service (SMS)

- interconnection of all operators
- significant reductions in prices
- regulatory action to end the cartel of mobile network operators

#### national mobile roaming

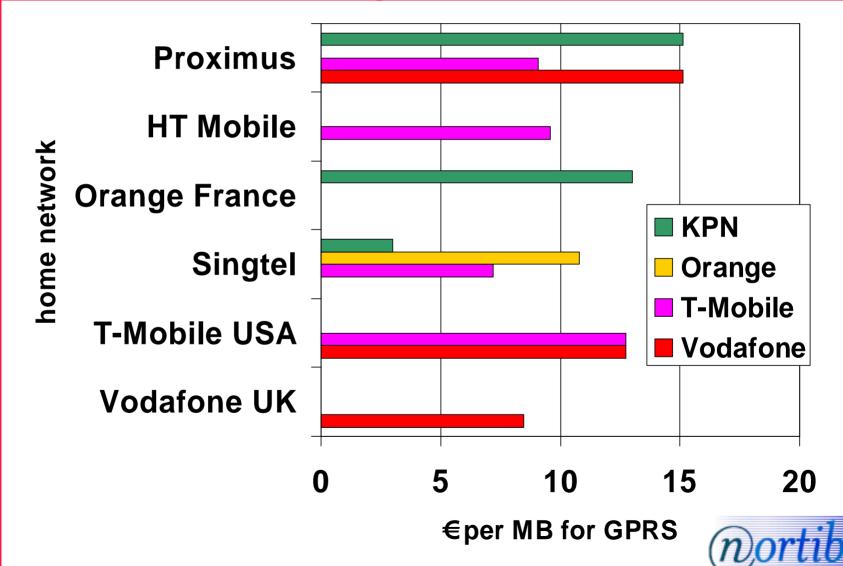
- availability in areas of low population density
- availability to support introduction of new operators and new technology

#### **INTUG** roaming; an abuse of market power

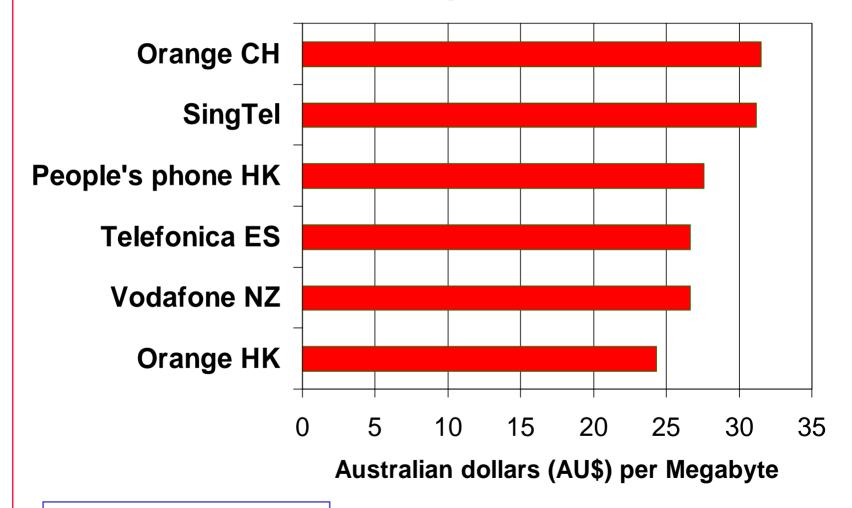
- sheltered from competition by
  - inter-operator arrangements
  - absence of market entry
  - inappropriate regulation
- extremely high voice charges
- new & outrageous GPRS charges
  - why charge by the Megabyte?
- what is next?
  - EDGE, video telephony and 3G



#### **INTUG** data roaming in the Netherlands!



### INTUG data roaming in Australia



AU\$ 1 = NOK 5.16



#### INTUG change your behaviour

- use a calling card on a fixed line
- take the called identity and call back on a fixed line
- set your "away messages" to say send me electronic mail
- read your mail regularly

provide Internet and telephone access for visitors

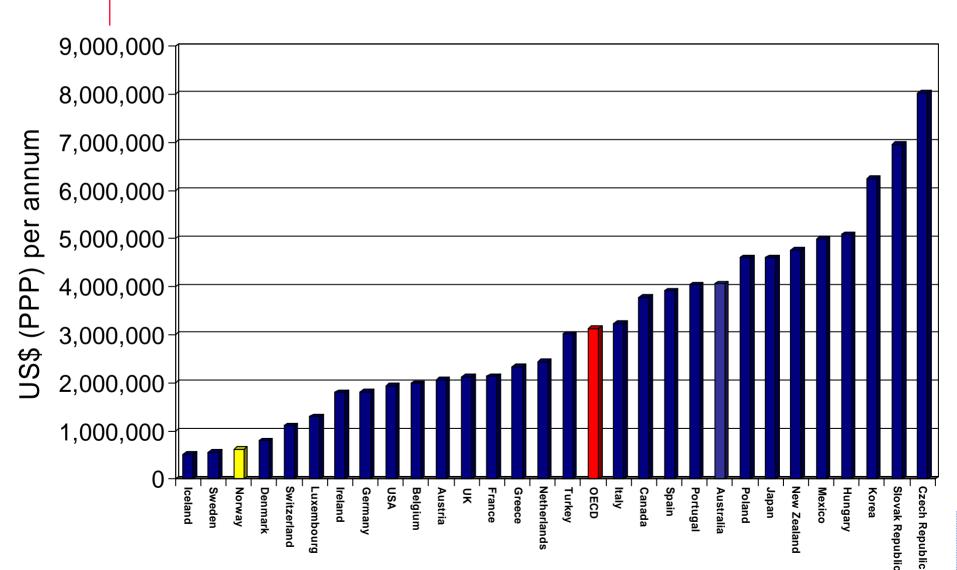


### **INTUG** benchmarking

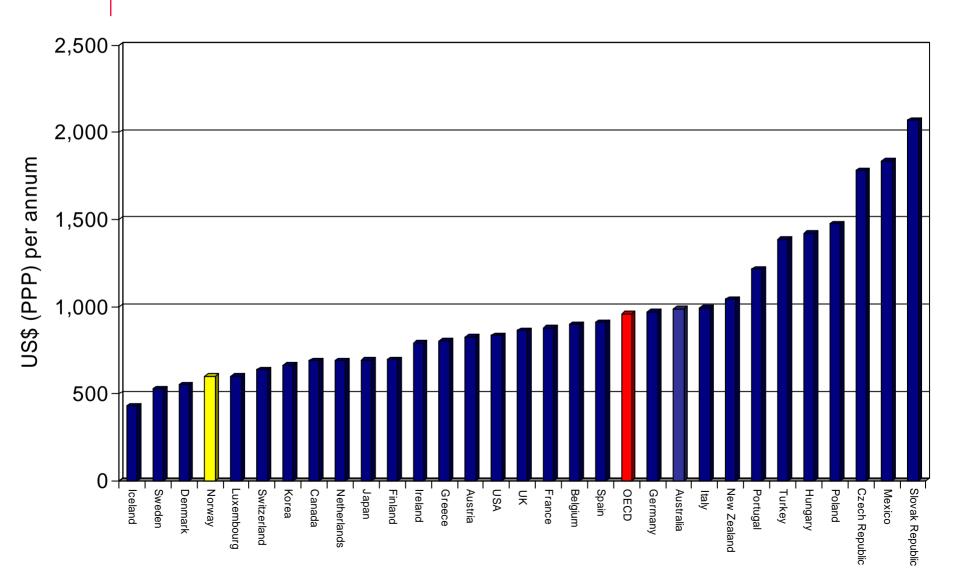
- Norway is in a reasonable position in traditional services
- especially considering the geography
- what about the future of broadband?
  - xDSL
  - -3G
  - Fixed Wireless Access
- is telecommunications providing all that is needed for the future of the economy?



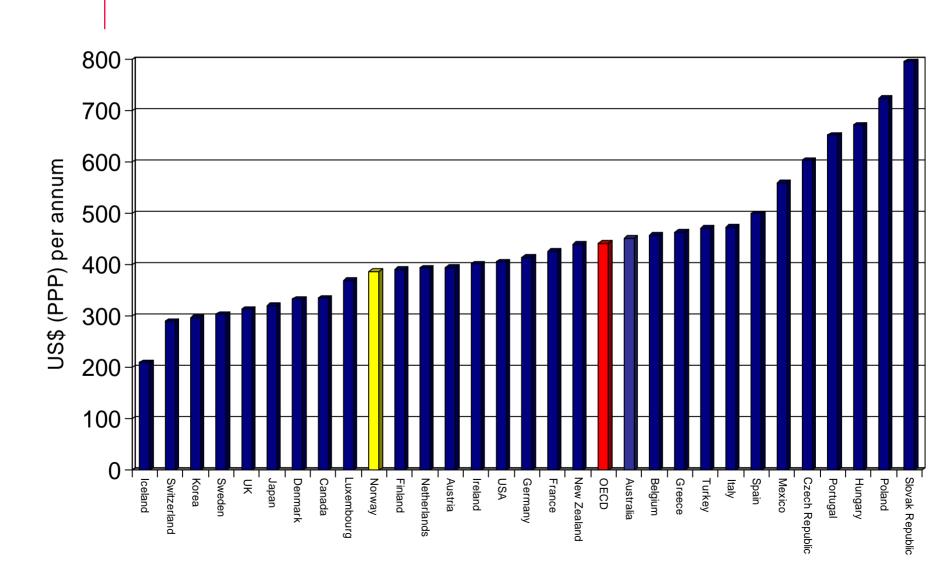
#### **INTUG** leased line charges (2Mbps)



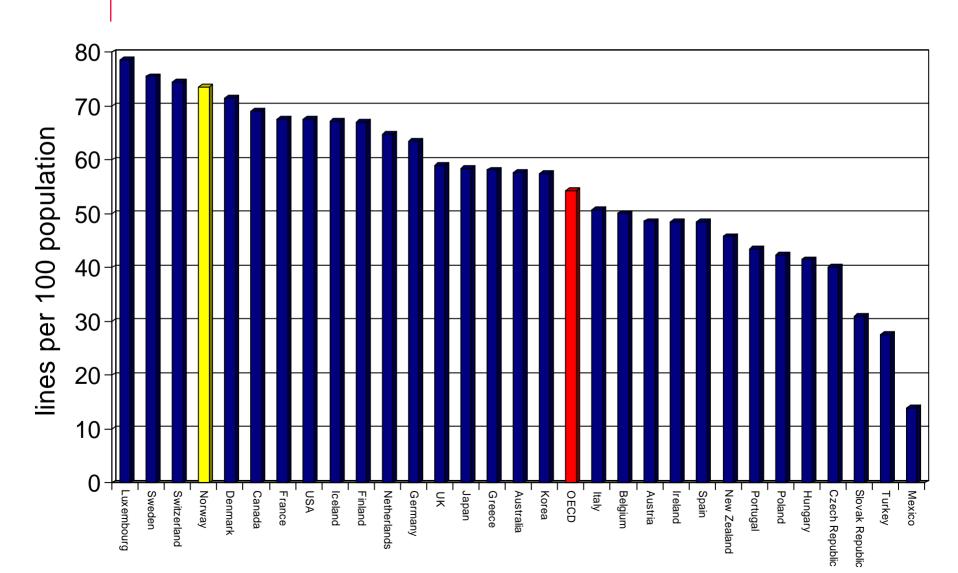
#### **INTUG** basket of business charges



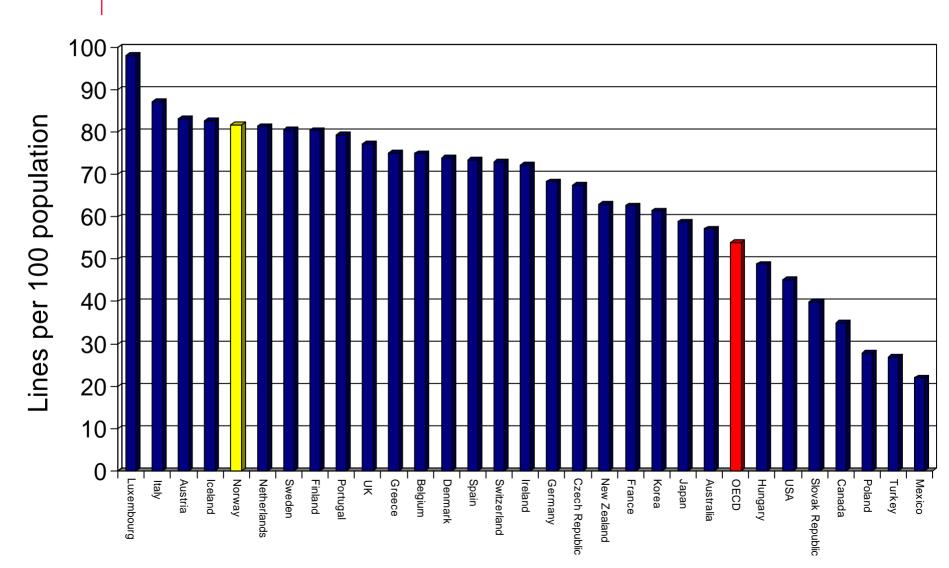
#### **INTUG** basket of residential charges



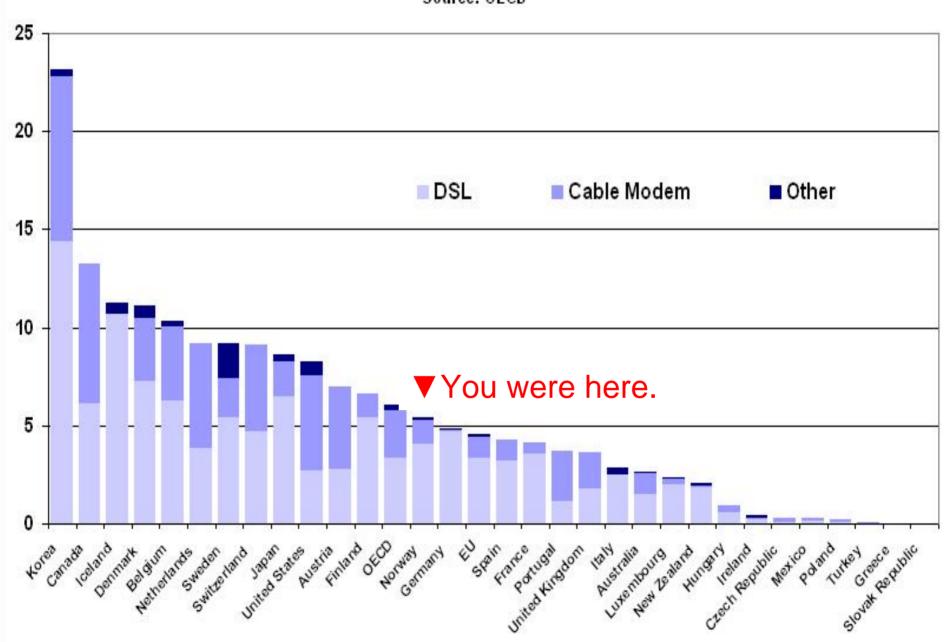
#### **INTUG** telecommunications channels



## **INTUG** mobile penetration



Broadband access in OECD countries per 100 inhabitants, June 2003 Source: 0ECD

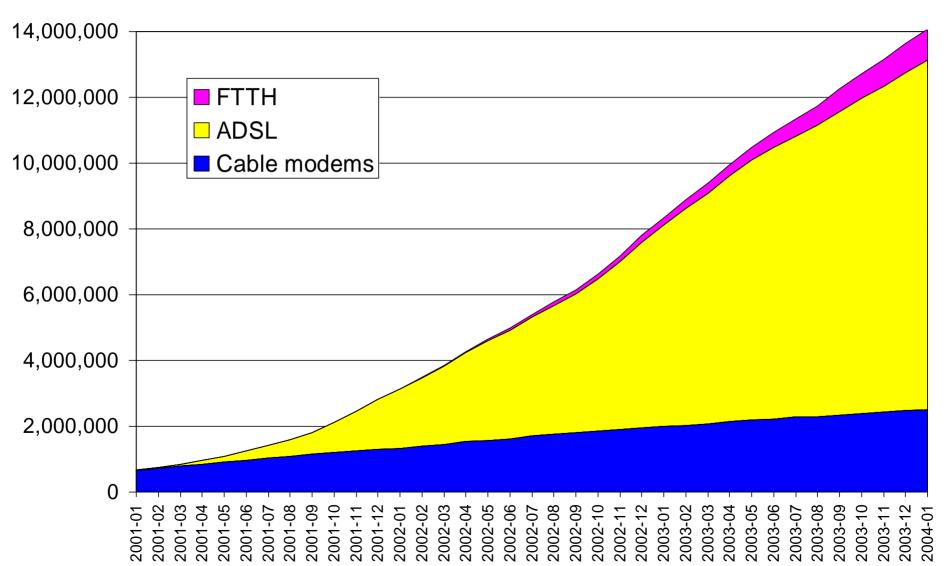


### INTUG Japan/Korea/China

- Korea is the world leader:
  - saturated Q4 2002 10Mbps for about US\$ 25
  - moving to Video DSL
  - and on to Broadband Convergence Network
- Japan is chasing very fast
- rapid diffusion in Asia of:
  - innovative technologies
  - business models
- China is growing rapidly
- India is getting organised

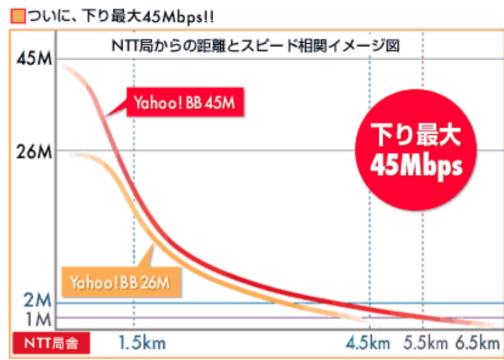


#### **INTUG** Japanese broadband



### INTUG some monthly charges

- Yahoo! BB ADSL
  - 45Mbps ¥ 3,938
  - 26Mbps ¥ 3,838
  - 12Mbps ¥ 3,538
  - 8Mbps ¥ 3,138
- eAccess + InterQ
  - 40Mbps ¥ 3,880
  - 8Mbps ¥ 3,680



- Tokyo Electric Power Company (TEPCO)
  - 100Mbps FTTH ¥6,480

NOK 1 =¥ 15.46



## INTUG mobile data; Japan &USA

- KDDI Au Win in Japan
  - cdma2000 1X EV-DO
  - ¥4,200 monthly unlimited
  - up to 2.4 Mbps downlink and 144kbps or more uplink (best efforts)
- Verizon
  - "national" cdma2000 1X coverage
  - US\$ 79.99 monthly unlimited
  - 40-60kbps, bursting to 144kbps
- AT&T Wireless
  - "national" GPRS/EDGE
  - US\$ 79.99 monthly unlimited
  - 100-130kbps, bursting to 200kbps

USD 0.14 = NOK 1 =¥ 15.5



#### **INTUG** conclusions

- problems of
  - too little competition
  - too many politico-regulatory games
- closing the policy loop:
  - input to policy debates
  - input to regulatory debates
  - input to commercial debates
- pursuing world class performance, not just the best interests of market players
  - benchmark against the best



### **INTUG** thank you

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